

Access & Print Your Proof of Vaccination Here

Checklist

What You Will Need to Access & Print Your Proof of Vaccination

- A Green Health (OHIP) Card
- Your Date of Birth
- Your Postal Code

If You...

Have a Red & White Health Card

Call the Provincial Vaccine Contact Centre at 1-833-943-3900. The call centre agent can email a copy of your vaccine receipt.

Do Not Have a Health Card:

Contact your local public health unit to receive a COVID-19 ID.

Received a Vaccination Out of Province:

Contact your local public health unit to register your vaccination.

Find and contact your local public health unit visit:
www.phdapps.health.gov.on.ca/phulocator/

Access & Print Your Proof of Vaccination

*After printing, be sure to delete
your proof of vaccination and
log out.*



Green Health Card



You will need a green health (OHIP) card, including the numbers from both the front and back of the card, expired cards will be accepted, your date of birth and postal code.

Red & White Health Card



If you have a red and white health card, call the Provincial Vaccine Contact Centre at 1-833-943-3900. The contact centre agent can email you a copy of your receipt.

Out of Province Vaccination



If you received a vaccine out of province you must contact your local public health unit (PHU) to register the vaccination before you can download your proof of vaccination. To find your PHU visit:
www.phdapps.health.gov.on.ca/phulocator/

No Health Card



If you received your vaccine however do not have a health card, you must contact your local public health unit (PHU) to receive a COVID-19 ID before you can download your proof of vaccination. To find your PHU visit:
www.phdapps.health.gov.on.ca/phulocator/



1. Download

- Go to covid-19.ontario.ca.
- Select "Proof of Vaccination" and follow steps to download.
- If you encounter any issues with accessing your vaccine certificate, call the Provincial Vaccine Contact Centre at 1-833-943-3900



2. Print

- A PDF will open. Do not save the PDF if on a public computer.
- As of October 22 2021, your proof of vaccination will have a QR (Quick Response) code. This version cannot be printed on a ink jet printer as it will interfere with the code. This version also cannot be photocopied or scanned for the same reason.
- Print the PDF by selecting the print icon at the top right or selecting Ctrl + P.
- Collect your paper from the printer right away.



3. Log Out & Delete

- If on a public computer, after printing delete the PDF by opening the Internet Browser, selecting Ctrl + J. Right click on the download and select delete. Then log out and the close browser.
- Find the Recycle Bin on the desktop. Select "empty Recycle Bin" to ensure the PDF is permanently deleted.

How to Help

Access & Print Proof of Vaccination on Behalf of Someone Else



It is recommended that an individual access and print their own proof of vaccination for protection of personal privacy and information. However if you are helping someone access and print their proof of vaccination, you must obtain consent to access their personal health information for this purpose. You/your office should not retain any personal health information.

Checklist: When Assisting Someone to Access/Print their Proof of Vaccination

To protect an individual's personal privacy and information, it is recommended that the individual access and print their own proof of vaccination. If, however, you are assisting someone access and/or print their proof of vaccination, you must ensure the individual's personal privacy and information is protected to the greatest extent possible. It is recommended to:

- 1 Ensure that the individual requesting the service understands that is a voluntary, consent-based service and of the steps being taken to protect privacy;
- 2 Ensure that the individual requesting the service is capable of consenting to the collection, use or disclosure of their own personal health information;
- 3 Obtain consent from the individual to access their personal information on their behalf for the purpose of accessing and printing their proof of vaccination;
- 4 Ensure personal health information is not retained including logging or recording the individual's visit, and make it clear to the individual that information will not be retained (either through signage or verbally);
- 5 Inform the individual of the steps you are taking to protect their personal privacy, including not retaining the information, deleting personal information from the computer, and logging out.

Green Health Card

Information needed includes a green health (OHIP) card, including the numbers from both the front and back of the card, expired cards will be accepted, date of birth and postal code.

Red & White Health Card

If the individual has a red & white health card, they must call the Provincial Vaccine Contact Centre at 1-833-943-3900. The contact centre agent can email a copy of their proof of vaccination.

Out of Province Vaccination

If the individual received a vaccine out of province they must contact their local public health unit (PHU) to register the vaccination before the vaccine certificate can be downloaded.

To find a PHU visit:

www.phdapps.health.gov.on.ca/phulocator/

No Health Card

If the individual received a vaccine however does not have a health card, they must contact their local public health unit (PHU) to receive a COVID-19 ID before the proof of vaccination can be downloaded.

To find a PHU visit:

www.phdapps.health.gov.on.ca/phulocator/

1. Download



- Go to covid-19.ontario.ca.
- Select "Proof of Vaccination". Follow steps to download.
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- Print the PDF by selecting the print icon at the top right or selecting Ctrl + P
- Give printed proof of vaccination to the individual right away.

3. Log Out & Delete



- After printing, delete the PDF, log out and close the browser.
- Open the Recycle Bin and "empty Recycle Bin" to permanently delete the PDF.