COVaxON Minimum Requirements:

1. Computer Specification:
   a. Any computer running Windows 10 Operating System
   b. At least 5 GB of RAM, with 2 GB available for Salesforce browser tabs.
   c. Computer connected to broadband internet
   d. Network latency of 200 ms or less.
   e. Download speed of 1 Mbps or greater.

2. Browser:
   a. MICROSOFT® EDGE CHROMIUM - Supports latest stable browser version 87
   b. GOOGLE CHROME™ - Supports latest stable browser version 87
   c. MOZILLA® FIREFOX® - Supports latest stable browser version min 84
   d. APPLE® SAFARI - Supports latest browser stable version

3. Two-factor authentication:
   a. A smart phone is required to download the Salesforce Authenticator app.
   b. The same phone will be required to obtain codes to access the application.

4. User email:
   a. For registering to COVaxON Solution, the user needs to provide an email address (affiliated to their organization/corporation is preferred)
   b. Account creation email should come from an identified/authorized site contact with information to create an account on Salesforce (COVaxON) within 24 hours. Please note: MOH will not entertain unsolicited email from users to create accounts.

5. Printer (optional):
   a. Printer to be used to print out receipts if required for physical resident files and/or for RH clients.
   b. Paper refill - 4 boxes of paper are allocated to start and please watch the consumption. Once down to one (1) week's worth of paper please request a refill from MOH, as this requires five (5) business day lead time. MOH will confirm shipping address, as well as the number of rolls/boxes required and how long they expect them to last.

6. iPad Brightness (if applicable[1])
   a. Set the brightness to 50% MAX to reduce battery consumption. At 50% the iPAD should last for approximately 12 hours.

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[1] iPADs are one form of a mobile device. Note that COVaxON can be accessed on other mobile devices if the above requirements are met.