



Windsor-Essex County Health Unit Board of Health

INFORMATION REPORT

Prepared By: Planning and Strategic Initiatives Department

Date: September 21, 2023

Subject: Q2 2023 Board of Health Feedback Survey Results

BACKGROUND/PURPOSE

The Ontario Public Health Standards (2021), under the Good Governance and Management Practices Domain, states: "the board of health shall have a self-evaluation process of its governance practices...".

In addition to a yearly self-evaluation process, the WECHU has developed a quarterly self-assessment survey for Board of Health (BoH) members. The survey provides an opportunity for feedback on BoH operations and is used to inform quality improvement efforts.

DISCUSSION

Responses in the second quarter of 2023 related to BoH operations were generally positive. In most cases, 80% or more of the responses were Agree or Strongly agree regarding the aspects queried. The one exception was related to the item 'All material notices of wrongdoing or irregularities were responded to in a timely manner', where 78% of the responses were Agree or Strongly Agree. In terms of overall perceived BoH effectiveness, 78% of the responses were either a 9 or a 10 (on a 10-point scale), where all responses were greater than an 8.

Suggestions for improvement included providing a complete summary of the reports when they are given to the BoH, providing suggested actions by administration resulting from presentations to the BoH, increased frequency of BoH meetings, and additional information about marketing and communication information.